**FREQUENTLY ASKED QUESTIONS**

1. How do I join?

You choose a club of your choice from the 6 holiday clubs, **complete the application process** and make your membership payment, get your membership card and you are good to go

1. How does it work?

Simple! Each club serves either a geographical location or a particular demography. Holiday clubs were designed to make travel planning hustle free by bringing practical financial solution to the holiday problem.

1. How do I make payments?

By making simple affordable and manageable Daily, weekly, monthly, quarterly, half yearly, annual, or once off subscriptions to your desired holiday club. All forms of payments are accepted for local products only. For international products kindly contact our customer service department.

1. Is it a form of saving for your trip?

Most certainly the holiday clubs subscriptions is also a holidays savings plan

1. Can I have more information on the clubs

Click here

1. For how long do I pay the premiums till I can go for holiday?

We have two types of membership, contract and prepaid

1. Let’s say I decide to withdraw, do I get all my installments back?

Please see our cancellation policy in our terms and conditions

1. Upon joining, is there a waiting period before you can start going on holiday?

Depending on the type of membership you hold waiting periods differ for prepaid and contract membership

1. What other benefits do I enjoy besides travel?

By being a holiday clubs member you automatically have funeral cover, hospital cash back, and you qualify for credit through e-com capital. The funeral cover is twice your annualized holiday club subscription.